

## Outline of National Training Quality Plan Bureau of Employment and Vocational Training Council of Labor Affairs, Executive Yuan

### 1. Objectives of plan

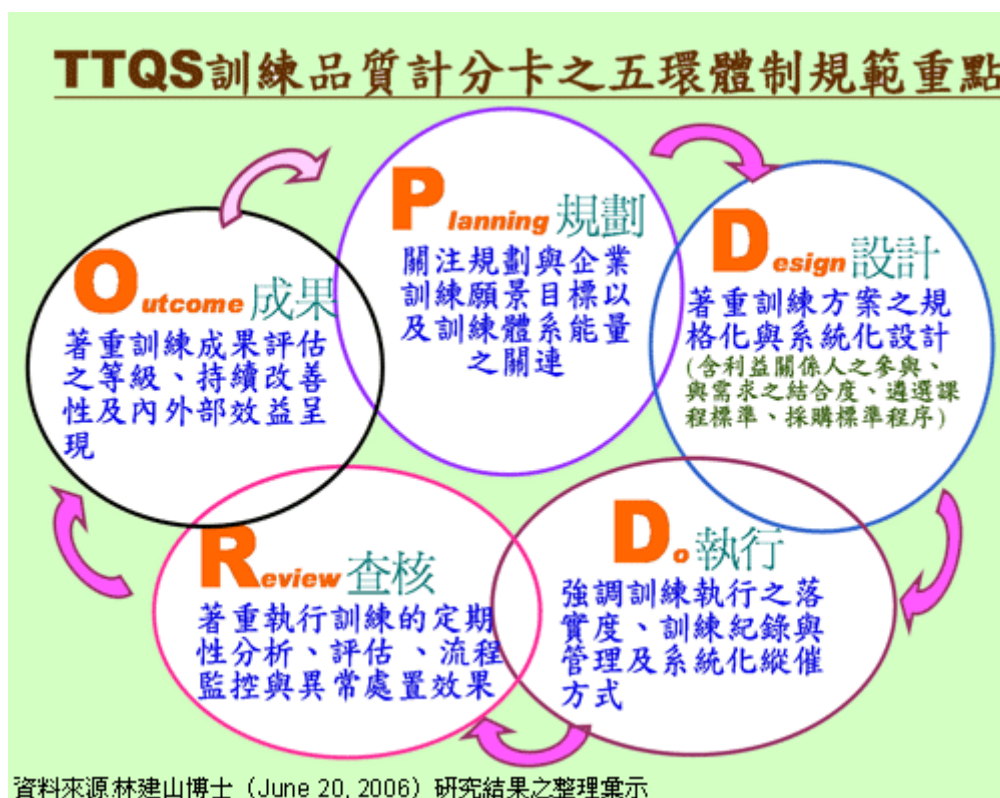
A national training quality assurance system shall be developed and established to ensure that the training quality can connect with the world, to enhance the professional capacity of personnel training, so as to strengthen the competitiveness of labor, productivity and national competitiveness with training management processes suitable for domestic enterprises and organizations.

### 2. Implemental strategy

The Taiwan TrainQuali System (TTQS) suitable for domestic enterprises and training organizations shall be developed to enhance the quality of training and to connect with international standards (ISO10015). Enterprises and training organizations shall be encouraged to participate in the TTQS Scorecard evaluation to progressively enhance the operation efficiency of the manpower training system.

### 3. Method of implementation

The TTQS Scorecard Evaluation shall be promoted and implemented to display functions of “training specification measurement”, “training strategy management” and organizational communication tool”. The basic framework of evaluation comprises five constructs and sixteen indicators. The distribution of quantitative weights and evaluation process cycle are as follows:



#### Gist of the 5-cycle System of TTQS Scorecard

Outcome: Addresses to the presentation of the grade evaluated, continual improvement and internal benefits

Planning: Concerns and plans of the associations among the training visions and targets

Design: Addresses to the standardized and systematic design (including the participation of the

interested parties, the level of connection with the needs; course selection criteria; and standard procurement procedures).

Action: Emphasizes the level of realization of training, training records and management, and systematic follow-up methods.

Review: Addresses to the periodic analysis, assessment, process monitoring and the effect of corrective actions of training implementation.

Source: Dr. Lin Jian-shan (June 20, 2006).